Electronic Acknowledgement Receipt				
EFS ID:	4005075			
Application Number:	09944836			
International Application Number:				
Confirmation Number:	3316			
Title of Invention:	System and method for automated end-user support			
First Named Inventor/Applicant Name:	Daniel Keele Burgin			
Customer Number:	26874			
Filer:	Anthony J. Hahn			
Filer Authorized By:				
Attorney Docket Number:	1160215/0531072			
Receipt Date:	25-SEP-2008			
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Time Stamp:	14:39:35			
Application Type:	Utility under 35 USC 111(a)			

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Submitted with Payment	no
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1 Notice of Appeal Filed	09944836NoticeofAppeal.pdf	20423	no	1	
		7104a19cdcd42b081149e731cb26fd3733b ddf4a			

Warnings:

Information:

2	Pre-Brief Conference request	09944836Brief.pdf	47961 abe3fd84141a3b6c66136e60c1bce55ea6b 4d1b6	no	5
Warnings:					•
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		Total Files Size (in bytes):	rtes): 68384		

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If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.